



What information is available in my online health records and when will it be available to me?

Key Definitions





Records: This is used to describe all health records, including information about your medications, hospital visits and stays, health visits and immunizations. It also refers to the information about the appointments you had for diagnostic imaging tests.




Results: This refers to the information from your diagnostic imaging, blood, urine, and general lab tests. Lab and diagnostic imaging results may include what we would think of as the result of the test, such as “Immune” or “Positive.” Or they may only contain general information such as the ordering provider, lab location, and result date and time.


Reports: These are more detailed records that include the clinician’s interpretation of the diagnostic imaging test. Currently, we only offer reports for X-rays and ultrasounds.

Category	Available Information	Timeframe of Information	Delay Before Information is Available
Health Visits 	<p>Information about your primary care visits (family doctor, nurse practitioner, and pharmacists who offer primary care services) and VirtualCareNS visits</p> <p>Information will only include date, time, and provider at this time.</p>	<p>Primary care information will be made available gradually.</p> <p>VirtualCareNS information will include information from May 21, 2021 to present.</p>	<p>Available after approximately 7 days</p>
Immunizations 	<p>Access immunization records with VaxRecordNS for School Program, COVID-19, Flu, and other routine vaccinations</p>	<p>Immunization information will be available from after 2008 to present.</p>	<p>Available after approximately 7 days</p>

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<p>Lab and Diagnostic Imaging</p>    	<p>Your results for lab tests, such as blood tests, urine tests, and some other general lab tests will be available. This information will include provider name, lab location, result date and time, result, and normal range for this result.</p> <p>Note: It is not uncommon for results to be out of range. Your provider will only contact you if your results are concerning based on your individual health.</p> <p>Information about diagnostic imaging tests including CT, MRI, x-ray and ultrasound will be available. This information will include the date, time, type of test (CT, MRI, x-ray, ultrasound), body part, referring provider, and location of the place where you received your test.</p> <p>Additionally, ultrasound and x-ray reports are now available. The x-ray report includes findings, a comparison with any previous x-rays, the patient's history and a summary. The ultrasound report includes the reason for the ultrasound, findings and a comparison with any previous ultrasounds.</p>	<p>Lab results from January 12, 2023 to present will be available, with previous years to follow over time.</p> <p>Diagnostic imaging information from January 1, 2023 to present will be available, with previous years to follow over time.</p> <p>X-ray reports completed July 15, 2024 and onward will be available. Ultrasound reports from August 19, 2024 and onward will be available.</p>	<p>Lab results will be available 7 days after your provider receives them.</p> <p>Diagnostic imaging information and reports will be available 14 days after your provider receives them.</p> <p>This gives your provider time to review your results and contact you if necessary.</p>

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<p>Hospital Visits and Stays</p>  	<p>Review your hospital stays and visits (visits to hospitals or clinics that did not require an overnight stay, like a blood collection appointment) at Nova Scotia Health and IWK Health.</p> <p>Information available for hospital visits includes the provider, visit location, clinic location, appointment type (visit or stay), and date and time.</p> <p>Information available for hospital stays includes the hospital location, encounter type (visit or stay), attending provider, arrival date and time, discharge date and time, reason for visit, and disposition status (example, discharged home).</p>	<p>Information for IWK stays and visits will be available from December 25, 2015 to present.</p> <p>For non-IWK stays and visits, information is available for emergency departments from December 25, 2015 and inpatient and outpatient information is available from January 1, 2015.</p>	<p>Available after approximately 7 days</p>
<p>Medications</p> 	<p>Your current and previous prescriptions will be available.</p> <p>This will include the medicine name, who prescribed it to you, the date and time the prescription was filled, the DIN (drug identification number), the strength and unit, directions, and dispensed fill.</p>	<p>November 27, 2013 to present</p>	<p>Available after approximately 7 days</p>

Category	Available Information	Timeframe of Information	Delay Before Information is Available
<p>Profile Information</p> 	<p>First name, last name, date of birth, email address and health card number</p>	<p>Immediate</p>	<p>N/A</p>