# Where to go for healthcare

People with potentially life-threatening conditions should immediately call 911 or go to their nearest emergency department. The 24-hour mental health crisis line is also available at 1- 888-429-8167. You can also visit **mhahelpns.ca** for non-urgent information on support and available services.



If you have a health concern, your first call should be to your primary care provider (family doctor or nurse practitioner). If your provider is not available, or you do not have one, there are other services ready to help you. There are also programs to help keep you healthy. The primary care options across the province are listed below and the services in your area are on the back page.

# 811 and Need a Family Practice Registry

Call 811 to speak with a registered nurse for healthcare advice, 24 hours a day, seven days a week. Also, there is information on more than 500 health topics at **811.NovaScotia.ca**.

The Need a Family Practice Registry connects Nova Scotians who do not have a primary care provider with a family practice. Add your name to the registry at <a href="mailto:needafamilypractice.nshealth.ca">needafamilypractice.nshealth.ca</a> or call 811.

### **YourHealthNS**

A new app to help you to navigate health information, book services and discover care options, easier and faster than ever before, right from your phone or computer. Visit **yourhealthns.ca** or download from the Google or Apple store.

### **VirtualCareNS**

VirtualCareNS provides all Nova Scotians with access to a primary care provider (doctor or nurse practitioner) online through their computer or mobile device. There is different access available for individuals with a primary care provider and individuals who do not have a primary care provider. For more information, visit **virtualcarens.ca**.

### **Mobile Primary Care Clinics**

This is a temporary mobile service to provide primary care for people with mild or moderate health concerns. For more information, visit **nshealth.ca/mobileprimary careclinics.** 

### **Pharmacy Primary Care Services**

Community Pharmacy Primary Care Clinics offer nonemergency care to all Nova Scotians with a valid health card, providing assessments, prescriptions for conditions like strep throat (over age three), pink eye, UTIs, chronic disease management, and prescription renewals. Appointments are required. To learn more and see a list of locations, visit pans.ns.ca/CPPCC. Local pharmacists can also assess and prescribe for birth control, UTIs, shingles, and Lyme disease prevention. To find a pharmacy near you, visit pans.ns.ca/find.

# **Urgent Treatment Centres**

Urgent Treatment Centres provide care for non-lifethreatening conditions needing urgent attention. They do not accept ambulances and only see patients by appointment. Visit **nshealth.ca/urgenttreatmentcentre**.

### HealthyNS.ca

HealthyNS provides free online health and wellness classes for residents of Nova Scotia. Visit **Healthy NS.ca** for more information.

### prideHealth

prideHealth works to improve access to safe, coordinated, comprehensive primary health care for people who are part of the 2SLGBTQIA+ community. For more information, visit **www.prideHealth.ca**.

# **Diabetes Centres**

A team of certified diabetes educators (nurses and dietitians) work with community primary care providers and an extended care team to provide a variety of programs and services for patients of the Diabetes Centre. For more information, visit **nshealth.ca/diabetes**.

### **Well Woman Clinics**

Offer a variety of health-related services and health education, delivered by a female doctor or nurse. The services and days and hours of operation vary by clinic. For more information, visit <a href="mailto:nshealth.ca/well-woman-clinics.">nshealth.ca/well-woman-clinics.</a>

# **ROSE Clinic (Reproductive Options and Services)**

If you are pregnant and considering abortion, learn more about your medical and procedural abortion options by calling 1-833-352-0719.

# **Cancer Screening and Prevention Programs**

For more information on Nova Scotia's Breast Screening program, visit <u>breastscreening.nshealth.ca</u>. For more information about Nova Scotia's Colon Cancer Prevention Program, visit <u>nshealth.ca/colon-cancer-prevention-program</u>.

# **Central Zone**

# **Walk-in Clinics**

**What:** Private walk-in clinics **Where:** Throughout Nova Scotia

How: Visit ns.skipwithwaitingroom.com

# **Bayers Lake Community Outpatient Centre**

**What:** Care by appointment for those without a primary care provider who are referred by VirtualCareNS.

When: Hours vary

Where: 420 Susie Lake Crescent, Halifax

# **Dartmouth South Primary Care Clinic**

**What:** Care by appointment for those without a primary care provider who are referred by VirtualCareNS.

Where: 380 Portland Street, Dartmouth

When: Hours vary

# **Hants Health and Wellness Team**

What: Wellness and chronic disease management

support

**Where:** Hants Community Hospital, Windsor **When:** Monday to Friday 8:30am - 4:30pm

**How:** Call 902-792-2052

# **Community Health Teams**

**What:** Wellness programming and wellness navigation **Where:** Bedford Place Mall, 1658 Bedford Hwy, Bedford Community Wellness Centre, 16 Dentith Rd., Spryfield

Tacoma Plaza, 58 Tacoma Dr., Dartmouth Young Tower, 6080 Young St., Halifax **When:** Monday to Friday 8:30am - 4:30pm

How: Call 902-460-4560

www.communityhealthteams.ca

# **Community Health and Wellness Centre – North Preston**

**What:** Primary care and wellness programming for residents of East Preston, North Preston, Cherry Brook and Lake Loon **Where:** North Preston Community Centre, 44 Simmonds Road

When: Monday to Thursday 8:30am - 4:30pm, Friday 8:00 a.m. - 3:30 p.m.

How: Call 902-434-3807

# **Community Health and Wellness Centre – East Preston**

**What:** Primary care and wellness programming for residents of East Preston, North Preston, Cherry Brook and Lake Loon **Where:** East Preston Business Centre, 1900 Highway #7, Suite 201

**When:** Wednesday 8:00am - 3:30pm Thursday and Friday 8:30am - 4:30pm

How: Call 902-434-0824



# **Nova Scotia Brotherhood**

What: Free program for Black Men to access

primary health care

**Where:** 6960 Mumford Road, Halifax 107 Albro Lake Road, Dartmouth

Upper Hammonds Plains Community Centre

North Preston Community Centre East Preston Business Centre

When: Hours vary How: Call 902-434-0824

Email: nsbrotherhood@nshealth.ca

### **Nova Scotia Sisterhood**

**What:** Free program for Black women to access healthcare in the community and to improve

overall health and wellbeing. **Where:** 6960 Mumford Road, Halifax 107 Albro Lake Road, Dartmouth

Upper Hammonds Plains Community Centre

North Preston Community Centre East Preston Business Centre

When: Hours vary How: Call 902-399-5473

Email: nssisterhood@nshealth.ca

# **Cobequid Youth Health Centre**

**What:** Counselling, support and referrals for

people 13-25

Where: Cobequid Community Health Centre,

40 Freer Lane, Lower Sackville

When: Monday to Friday 8:00am - 5:00pm

(call first)

How: Call 902-869-6131 or 902-869-6106