

Are You ...

Interested in Continuing Care and/or have a personal, family or caregiver experience with Continuing Care programs and services?

- Nova Scotia Health Continuing Care works with over 160 service providers to offer 17 different programs and services and is committed to helping individuals live safely at home, for as long as possible.
- We are looking for Volunteer Patient Family Advisors (PFA) to provide a client/family voice in making decisions and setting priorities.
- PFAs act as advisors and partners with staff on the Quality Improvement & Safety Council and Teams to ensure clients and families are at the center of all decision making.

Wanting to contribute to a culture that promotes quality improvement in Continuing Care?

 The Continuing Care Quality Improvement & Safety Council and Teams assess, investigate, evaluate and make recommendations about services provided by Nova Scotia Health to maintain, ensure and improve the quality of service within Continuing Care.

Looking for an opportunity to help shape the future of Continuing Care programs and services?

We are looking for individuals with the following qualities:

- 18 years of age or older
- Have an interest in making a positive contribution to health care services
- Able to consider and share issues from more than one point of view in a respectful way
- Community-minded, volunteer experience is beneficial, but not required

Additional requirements:

- Sign a confidentiality agreement and have or be willing to obtain a Criminal Background Check
- Declare any potential conflicts of interest
- Be available to attend daytime meetings in person or electronically, by teleconference or online
- Be able to commit to attend (12) two-hour meetings annually

Please note: NSHA promotes a diverse workforce representing the communities we serve.

This is a volunteer position. If you are interested in becoming a Patient Family Advisor with the Continuing Care Provincial Quality Improvement & Safety Council, please send an email to ServiceDeliverySupport@nshealth.ca or call **902-266-5791** so we can discuss.



